



# know before you go

We can't wait to welcome your group to Sphere.  
Please review the information below to ensure you make the most of your experience.



## arrival time

Doors open at the ticketed time for the interactive portion of The Sphere Experience in the Atrium. Seating for Postcard from Earth begins at approximately 40 minutes after, and the cinematic experience begins approximately one hour after the ticketed time. Please note there is no late seating for Postcard from Earth.



### mobile tickets

Digital tickets are utilized at Sphere and must be displayed on your smartphone. All tickets must be downloaded and added to your digital wallet in advance of your arrival at Sphere. For more information on how to download your tickets, click [here](#).



### venue location and entrances

Sphere is located at [255 Sands Ave](#), with direct walking access from The Venetian. Our [maps page](#) will help familiarize you with Sphere so you can navigate entrances, our atrium, concessions, and more with ease.



### parking and transportation

Convenient parking is available. Click [here](#) to purchase parking prior to arrival. Visit the Sphere [transportation page](#) to learn about all arrival options, including rideshare and bus drop-offs.



### arrival by bus

To arrange drop off and pick up by bus, please contact your Groups Specialist at least 1 week prior to your visit.



### world-class concessions

Sphere has a variety of refreshment offerings to accompany your entertainment. Please note Sphere is a cashless venue.



### bag policy

Sphere is a "no bag" facility, meaning large bags and backpacks are not permitted inside the venue. Exceptions to this policy include small clutches, purses, and fanny packs that are no larger than approximately 6 in. x 6 in. x 2 in., as well as diaper bags and bags required for medical items.



## reach out to us

If you have any questions leading up to the day of your event, contact our Group Sales team at [groups@sphere.vegas](mailto:groups@sphere.vegas) or call [725-258-7775](tel:725-258-7775). You can also visit our [FAQ page](#) for more detailed information.